

POLAR PRINTING



FLEET AUTO & TRUCK BRANDING

Unit 5 Penral park - 17 Cordova close Briardene Durban - Tel 031 5631789

VEHICLE WARRANTEE SPECS

Polar Printing Fleet Auto & Truck Branding warrants the branding of your vehicle for the following:

Pigmented or printed vinyl with UV film over laminate

- 3 years in terms of colour on the vertical surfaces, and 2 years on the horizontal surfaces
- 3 years for vinyl adhesion
Printed vinyl with no UV film over laminate NB:
- 6 Months in terms of colour on the vertical surfaces, and 3 months on the horizontal surfaces
- 3 years for vinyl adhesion 3M Basic Product Warranty. Pigmented vinyl with no UV film over laminate
- 3 years in terms of colour on the vertical surfaces, and 1 years on the horizontal surfaces

This is based on the following:

- That Polar Printing Fleet Auto & Truck Branding apply the branding to the vehicles
- Settling Period 2-4 weeks after post heating
- Please note this a skin wrap, so if the vehicle is a different colour we do not brand inside doors and under bonnets etc, the vehicle will show paintwork in different areas, and the stone chip area under the cars, the Vinyl does not adhere to the stone chip areas

We can remove mirrors etc - disassembling vehicles is not what we do. There are too many logistics involved, if the car needs to be disassembled the client will have to pay to get this done by professionals.

- The vehicle must stay overnight after wrapping for us to process the post heating the following day before collection
- No vehicle can leave the premises until payment is made IN FULL ,this is a strict instruction and there are no compromises unless the client has an account
- VINYL IS NOT UNDER WARRANTEE IF PETROL SPILLS ON THE VINYL BY THE PETROL CAP – CARE NEEDS TO BE TAKEN IN THIS AREA

The vehicles are cleaned in accordance with Polar Printing Fleet Auto & Truck Branding cleaning instructions below

Polar Printing Fleet Auto & Truck Branding recommended cleaning instructions:

- Normal hand car wash using a hose pipe
- Standard car shampoo not containing waxes or polishes
- Car sponges
- Chamois
- Mutton cloth

Avoid the following:

Machine car wash.- Power hoses
Abrasive materials - Waxes

- Polishes
- Chemicals
- No Strong Detergents
- Cleaning the vehicle with water only
- No sunlight soap, Diamond Guard etc

Vehicles need to be washed a minimum of once a week. Commercial vehicles twice a week. Polar Printing Fleet Auto & Truck Branding can't guarantee colour matching in the event of a repair to a vehicle.

Zone 3-UV conditions NB: 2% fade per annum on all pigmented films.

On removal of vinyl Polar Printing Fleet Auto & Truck Branding cannot take responsibility for any damage caused to paint work, should the car be older than 2 years at the time of branding, and subject to the following:

- That Polar Printing Fleet Auto & Truck Branding has stripped the vehicles (additional charge)
- The vehicles must be accident free at the time of branding

Polar Printing Fleet Auto & Truck Branding can't take responsibility for the paintwork on all plastic areas of the vehicle, as paint doesn't adhere as well to plastic as opposed to metal i.e. bumpers, side mirrors, beading etc.

Polar Printing Fleet Auto & Truck Branding TARPAULIN WARRANTY

All digitally printed and plain Tarpaulins carry a 3-year pro-rata warranty covering print, glaze & converting (if applicable)

This excludes the following:

- Any impact damages
- Damage caused by the incorrect tensioning of the curtains
- Damage caused by failure to secure curtains whilst vehicle is in motion
- Incorrect cleaning of the curtains using solvents or abrasive materials

All warranties are based on Pro – rata basis over a period of

- The warranty:
 - 0.6 Months: branding replaced at no charge
- 6 Months -3 Years
 - Polar Printing Fleet Auto & Truck Branding pays for a number of unused branding months /Client pays for number of branding months used.